



Administration
966 North Market Street
Lisbon, Ohio 44432

March 17, 2020

Ohio Mental Health and Addiction Services
Ohio Council of Behavioral Healthcare Provider
Ohio Department of Medicaid
Jefferson County Prevention & Recovery Board
Columbiana County Mental Health & Recovery Board
Stakeholders, Partners, Referral Agents and FRC Staff

Re: Family Recovery Center's Response to Current Pandemic

At Family Recovery Center we understand the severity of the disease of addiction; therefore, we will remain open. FRC wants to keep everyone informed that we will continue providing services while keeping current clients and staff members safe and well.

FRC has taken the following actions:

- FRC has taken necessary precautions by implementing cleaning procedures, which include frequent, thorough hand-washing, sanitizing surfaces, and having the inside of our buildings professionally cleaned and disinfected.
 - Masks and gloves are available to staff, as well.
- FRC has asked all employees, if they are feeling ill to stay home; FRC has asked all clients that are feeling ill to utilize telehealth instead of coming in for counseling.
 - Ensuring the health and safety of employees and those we serve is our primary goal.

Furthermore, FRC has *temporarily suspended* group counseling. FRC is also utilizing telehealth, in an effort, to continue providing holistic counseling services to clients in Jefferson and Columbiana Counties; especially for clientele who are not feeling well. Telehealth will be made available to those who have access to technology and will be utilized for individuals receiving assessments, individual counseling sessions, and case management.



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Family Recovery Center's Prevention Department will be utilizing social media, website links, and live video stream to ensure asset development and resiliency programming will be available to all students and families. Prevention staff members will be working with various community organizations, food pantries, and school districts to ensure meals are delivered to families and children, as well as care packages with activities for kids, and tips for families during this time.

Should you have any questions, please feel free to contact me at 330-424-1468.

Sincerely,

Eloise Traina, CEO